

## Acts Retirement Corporate Leadership

The following individuals are members of the Acts Management Council. These dedicated individuals serve our company by embracing our retirement community's mission and share their exceptional leadership expertise in all aspects of the senior living industry: operations, finance, health care, real estate, marketing and hospitality. Chaired by the leadership of our President & Chief Executive Officer, Gerald T. Grant, Acts Management Council meets regularly.



**[Gerald T. Grant](#)**

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**George Bryan**

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**Gerald T. Grant**

## ***President & Chief Executive Officer***

Mr. Grant serves as President & Chief Executive Officer. He has been with Acts since 1988 and previously served as President and Chief Operating Officer and Executive Vice President & Chief Financial Officer. He currently serves as an officer and member of the board of Acts Retirement-Life Communities and affiliate entities. Mr. Grant has been active in various healthcare industry and financial organizations, including currently serving as a member of LeadingAge CEOMO. He is a former surveyor for CARF International and was previously a member of its Financial Advisory Panel. Mr. Grant has a Bachelor's Degree in Accounting from The Pennsylvania State University and a Master's Degree in Finance from LaSalle University.

## ***Karen I. Christiansen***

### ***Executive Vice President & Chief Financial Officer***

Karen I. Christiansen serves as Executive Vice President & Chief Financial Officer. Ms. Christiansen has been with Acts since 1996. She is a Certified Management Accountant and a member of the Institute of Certified Management Accountants. Ms. Christiansen serves on the board of directors for a community not-for-profit organization that provides supportive programs and outreach services to those in need. She is a former surveyor for CARF International, and was previously a member of its Financial Advisory Panel. Ms. Christiansen is a frequent speaker at regional and national conferences and was previously nominated for Philadelphia Business Journal's Women of Distinction Award. Ms. Christiansen has a Bachelor's degree in Accounting from Gwynedd-Mercy University, and a Master's degree in Finance from Temple University.

## ***Charles W. Coxson, III***

### ***Executive Vice President & Chief Operating Officer***

Mr. Coxson serves as Executive Vice President & Chief Operating Officer. Mr. Coxson has been with Acts since 1998, most recently serving as Executive Vice President, Community Operations. He has extensive management experience in the healthcare field and is a licensed Nursing Home Administrator. In addition, he has chaired several committees of Leading Age Florida, held the role of Treasurer of that organization while serving on the executive council. Mr. Coxson chaired a task force comprised of providers, Florida residents, and regulators that led to the successful revision and passing of Florida House Bill 1037 that governs the operations of CCRCs in the state. For his leadership he received Leading Age Florida's Chairs Award. Mr. Coxson is a graduate of Washington and Jefferson College and received his Master of Business



Administration degree from Florida Atlantic University.

**Jefferson D. Kaighn**  
***Executive Vice President & Chief Administrative Officer***

Jefferson Kaighn serves as Executive Vice President & Chief Administrative Officer. He has over 25 years of executive management experience in a retirement and healthcare organizations, and is a licensed nursing home administrator. Mr. Kaighn has been with Acts since 1994, having most recently served as Senior Vice President, Legislative Affairs & Organizational Development, and previously as Vice President - Northeast Region, Administrator of Health Services and Executive Director at various Acts communities. He is a member of LeadingAge, the LeadingAge Education Committee, and the various state affiliates in which Acts operates. Mr. Kaighn is a frequent speaker at industry conferences. He is a past member of the LeadingAge PA Board of Directors and Budget & Finance Committee, and currently represents LeadingAge PA in the LeadingAge Public Policy Congress. He is also a member of the LeadingAge Maryland Public Policy Advisory Council, the LeadingAge North Carolina Public Policy Committee, the International Association of Homes & Services for the Aged (IAHSA) Global Ageing Task Force, and the Abington Health Systems Lansdale - Community Advisory Board. Mr. Kaighn is the co-author of The PIT Crew: A Story of Performance Improvement (Tate Publishing). Mr. Kaighn holds a Bachelor of Arts degree from Bucknell University and a Master of Business Administration degree from Eastern University.

**Glenn D. Fox, Esquire**  
***Senior Vice President – Legal, Compliance and Risk & General Counsel***

Mr. Fox serves as Senior Vice President – Legal, Compliance and Risk & General Counsel. Mr. Fox joined Acts in 2016 after having spent several years as its outside corporate counsel. Prior to joining Acts, Mr. Fox was a partner in major law firms located in the Philadelphia, Pennsylvania area, including having served as a Chair of a Corporate Practice Group. He has more than 35 years of experience representing numerous business and nonprofit organizations, including senior living, long-term care and other health care providers, in corporate, transactional, tax and financial matters. Mr. Fox previously served on the LeadingAge Legal Committee, as well as on the board of directors of a not-for-profit social service organization and as President of its

foundation. Mr. Fox earned a Bachelor of Business Administration degree in Accounting from Temple University, a Juris Doctorate degree from Temple University School of Law, and a Master of Laws degree in Taxation from Villanova University. He is also a Certified Public Accountant.

## **Jonathan D. Grant**

### ***Senior Vice President, Community Operations***

Mr. Grant serves as Senior Vice President of Community Operations. He most recently served as Vice President, Mid-Atlantic Region. He has over 33 years of experience in the retirement and health care environment. After joining the Acts Culinary Department in 1984 as a member of the wait staff, Mr. Grant has held various positions within the organization, including Culinary Director, Administrator, Director of Community Information Technologies, and Executive Director at St. Andrews Estates and Tryon Estates. Mr. Grant holds bachelor's in communications and a MBA degree, both from Florida Atlantic University, and is a Fellow, Class of 2008, in the LeadingAge Leadership Program. In addition, Mr. Grant works with various associations, including serving on the Board of Cub Scouts.

## **Kenneth J. Karmeris**

### ***Senior Vice President, Real Estate Services***

Kenneth J. Karmeris serves as Senior Vice President, Real Estate Services. Mr. Karmeris began his career with Acts in 1995, serving as Executive Director at Indian River Estates and then Southern Region Director of Construction and Project Management. After a brief departure from Acts in which he served as a partner at Contract Service Enterprises, Inc., he later returned to Acts as the Executive Director of Edgewater Pointe Estates. Mr. Karmeris is a state certified licensed building contractor and has a Community Association Managers License. He maintains his CASP (Certified Aging Services Professional) Certification through the University of North Texas, along with his ALF (Assisted Living Facilities) Administrator's Certification through the University of South Florida.

## **Peter J. Kress**

### ***Senior Vice President & Chief Information Officer***

Mr. Kress serves as Senior Vice President & Chief Information Officer, and has been with Acts since 1993. Before joining Acts, Mr. Kress was President of his own software consulting company for over 10 years. He serves as a commissioner for the Center for



Aging Services Technologies (CAST) where he chairs the standards committee, and is a member for Florida's Health Information Exchange Coordinating Committee. Mr. Kress is actively involved in promoting the use of electronic health records for seniors and frequently speaks on a variance of industry topics at regional, national and international conferences. He holds a Bachelor of Arts degree from Covenant College and a Master of Arts in Gerontology from the University of Southern California. Mr. Kress has also completed graduate studies in divinity and theology at Westminster Theological Seminary.

## **James H. Petty**

### ***Senior Vice President, Business Development***

Mr. Petty serves as Senior Vice President of Business Development, responsible for the strategic growth objective to expand the mission of Acts. He most recently served as Vice President, Operations – Mid-South Region. Mr. Petty is a licensed nursing home administrator and joined Acts in 1996. He has led single-site and multi-site CCRCs in operations, sales, marketing and development, including most recently as Executive Director at Park Pointe Village. He holds a Bachelor's Degree in Business Administration from Gordon College and a MBA from Augusta State University.

## **Holly S. Schade**

### ***Senior Vice President, Health and Home Services***

Ms. Schade serves as Senior Vice President of Health and Home Services, where she oversees resident centered health services in all Acts communities, as well as the coordinated oversight of Acts Home Health Services, Acts Signature Hospice, Acts Nurse Practitioner Services, Acts Signature Rehab Services and the development and growth of Acts clinical programs. Ms. Schade has been with Acts Retirement-Life company since 1993 and has served as a Director of Nursing, Nursing Home Administrator, Information Systems medical liaison, and as the Executive Director at Spring House Estates, an Acts community in Lower Gwynedd, Pa. Ms. Schade is a registered nurse, and holds a Bachelor's Degree in Business Administration from Philadelphia University and an MBA from Eastern University.

## **Richard A. Winter**

### ***Senior Vice President, Financial Services***

Mr. Winter serves as Senior Vice President, Financial Services. Mr. Winter joined Acts in 2002, starting in the Information Technology department before moving to the Financial Services department, where he has most recently served as Corporate

Director and Controller. He has presented Acts technology and business improvement initiatives at various national conferences such as the Lawson's Inforum, CFO Rising and LeadingAge. Mr. Winter has a Bachelor of Arts degree in Philosophy from Wheaton College, a Master's degree in Accounting/Finance from Temple University and is a Certified Public Accountant.

**Lori M. Woodward**  
***Senior Vice President, Sales & Marketing***

Ms. Woodward serves as Senior Vice President, Sales & Marketing. She has held a series of leadership positions in the senior living industry, including serving as Chief Executive Officer of Hamlyn Senior Marketing in Cherry Hill, New Jersey. In addition, she served as Corporate Vice President of Marketing & Sales for Springpoint Senior Living in Princeton, New Jersey. Ms. Woodward serves on the board of directors for the Twilight Wish Foundation, and as an advisory board member of the Masonic Home of New Jersey. She earned a bachelor's degree in English and Business from Millersville University, and an MBA in Marketing from LaSalle University.

**Susan Ahern**  
***Vice President & Controller***

Susan Ahern serves as Vice President & Controller. Ms. Ahern has been with Acts since 2000. She is a Certified Public Accountant and a Certified Management Accountant. Ms. Ahern is a member of the Pennsylvania Institute of Certified Public Accountants and the Institute of Certified Management Accountants. She is a member of the CARF Financial Advisory Panel and is a virtual financial surveyor for the organization. Ms. Ahern earned her Bachelor's degree in Accounting from Messiah College, her Master of Business Administration degree from LaSalle University and is a Fellow in the LeadingAge Leadership Academy.

**George R. Bryan**  
***Vice President, Southeast Region***

Mr. Bryan serves as Vice President, Operations, Southeast Region, which is comprised of four Florida based communities. Mr. Bryan joined Acts in 1996 and has most recently served as the Campus Executive Director at Indian River Estates. He serves as the President of the Alzheimer-Parkinson Association of Indian River County, and is a member of the CCRC Public Policy Committee, Membership Committee and on the Board of Directors as an At Large Trustee for LeadingAge Florida. Mr. Bryan holds a Bachelor's degree in Health Service Administration from the

University of Central Florida and a Master of Business Administration degree from Florida Atlantic University, and is a licensed nursing home administrator in Florida and Pennsylvania.

## **Iain Crichton**

### ***Vice President, Mission Support & Spiritual Life***

Mr. Crichton serves as Vice President of Mission Support & Spiritual Life, responsible for oversight of the Acts' chaplaincy services and the Acts Legacy Foundation. Mr. Crichton's role recognizes the importance of the mission and ministry of Acts, as well as fostering an environment of giving in support of Acts' mission. He has faithfully served Acts for 14 years in the positions of Chaplain, Senior Chaplain and most recently as Managing Director of Acts Corporate University. Mr. Crichton holds three degrees in theology including a Doctor of Ministry degree from Westminster Theological Seminary. In addition to his Acts responsibilities, from 2016-2018, Iain served as the President of Voice of Inspired Change for Elders (VOICE), which is the leading advocate for Person Centered Living in Pennsylvania.

## **Stephen V. Eggles**

### ***Vice President, Mid-South Region***

Stephen V. Eggles serves as Vice President, Mid-South Region for Acts Retirement-Life Communities. He has been with the company since 1989, previously serving as Vice President of Nutrition & Wellness Services; Vice President, Operations – Mid-South Region; and as an Executive Director of Brittany Pointe Estates (PA), Normandy Farms Estates (PA) and Tryon Estates (NC). Mr. Eggles is a member of the International Council for Active Aging and also serves on the advisory board for the Senior Dining Association. He holds a Bachelor's Degree from The Pennsylvania State University and a Master's Degree from Eastern University. Mr. Eggles is also a licensed Nursing Home Administrator.

## **Sean Fletcher**

### ***Vice President, Construction Services***

Mr. Fletcher serves as Vice President of Construction Services. Mr. Fletcher has been with Acts since 2005, most recently serving as Corporate Director of Construction Services. He has a wide range of experience in construction and operations and has held positions as a project manager and estimator for Ernest Bock & Sons, a Philadelphia based general contractor and spent 13 years in arena, stadium and convention center operations for Philadelphia based Spectacor. Mr. Fletcher also

served eight years as Treasurer and Secretary of the Via Verde Master Home Owner's Association in Boca Raton, FL. He earned a Bachelor of Science degree in Sports Management from Temple University and has taken post graduate courses in Construction Management at Drexel University.

## **Gary J. N. Ginter**

### ***Vice President, Procurement & Contract Management***

Mr. Ginter serves as Vice President of Procurement & Contract Management, and has been with Acts since 1989. He provides leadership and guidance to the procurement, transportation, security, print center and distribution functions. Mr. Ginter has over 30 years of experience in healthcare procurement and supply chain management, and is a member of the Association of the Healthcare Resource & Materials Management (AHRMM) Society. He holds a Bachelor of Science in Commerce degree from Rider University and a Master of Business Administration degree from Eastern University.

## **Claire E. Halton**

### ***Vice President, Human Resources***

Claire E. Halton serves as Vice President, Human Resources and has been with Acts since 1993, previously serving as Corporate Director of Human Resources. She holds her Senior Professional in Human Resources (SPHR) certification and is a member of the Society for Human Resources Management (SHRM), Greater Valley Forge Human Resources Association (GVFHRA) and Leading Age Human Resources Group. Ms. Halton has a Bachelor's Degree in Human Resources from Temple University and a Master's Degree in Organization and Management from Capella University.

## **Megan Longley**

### ***Vice President, Sales***

Ms. Longley serves as Vice President of Sales and has over 25 years experience in sales and marketing, operations and new service development in the senior housing sector. Megan has provided leadership in the CCRC, fee-for-service rental, assisted living, dementia care, homecare and senior day care service markets in over 21 states. Throughout her career, she has successfully contributed to or led sales teams for highly successful sales results and has had leadership roles at organizations such as Marriott Senior Living and Benchmark. Ms. Longley has an undergraduate degree from Pennsylvania State University.

## **Jeremy O. Neely**

## ***Vice President, Northeast Region***

Mr. Neely serves as Vice President, Northeast Region, which is comprised of six Pennsylvania based communities. Mr. Neely has more than 20 years of healthcare management experience and is a licensed Nursing Home Administrator. He has served Acts in a number of roles since 1999, most recently as Executive Director at Normandy Farms Estates. He is the Treasurer of the LeadingAge PA board of directors and is a Certified Aging Services Professional (CASP). Mr. Neely has successfully completed the LeadingAge Leadership Academy program in 2010 and has served as a coach facilitator for the program. In 2015, Mr. Neely co-facilitated a leadership retreat at the IAHSA conference in Perth Australia and will be facilitating a similar retreat in Lyon France during the fall of 2016. He has a Bachelor's degree in Accounting and Economics from Eastern Connecticut State University and a Master of Business Administration degree from Eastern University.

## **Robert A. Westervelt**

### ***Vice President, Operational Audit & Compliance***

Mr. Westervelt serves as Vice President of Operational Audit & Compliance, and Chief Compliance Officer. He oversees the internal audit and compliance programs, as well as the corporate safety program. Mr. Westervelt has been with Acts since 1991. He has over 30 years of healthcare industry experience and is a Certified Compliance Executive. He has spoken nationally on developing effective compliance programs and has recently received a national award for his leadership in healthcare ethics and compliance. He participates as a compliance examiner with Health Ethics Trust. Mr. Westervelt holds a Bachelor of Science degree in Health Planning and Administration from the Pennsylvania State University and a Masters of Business Administration degree from Eastern University.

## **Terri White**

### ***Vice President, Mid-Atlantic Region***

Terri White serves as Vice President, Mid-Atlantic Region. She has over 25 years of health care management experience. Ms. White is a licensed Nursing Home Administrator in Delaware and is a Leading Age Leadership Fellow. She remains active in senior living as a CARF-CCAC Surveyor and serves on the Board of Directors of the Delaware Health Care Facilities Association. Ms. White earned her Bachelor of Science degree in Organizational Communications from Ohio University, and received her Master of Science Management degree in Organizational Leadership from Wilmington University.

