Acts’ Visitation Policy for our Florida Campuses

Our goal is to facilitate the various means of in person visitation in a safe manner, adhering to infection control core principles that reduce the risk of COVID-19 transmission, in accordance with the current Centers for Medicare and Medicaid Services (CMS), Centers for Disease Control and Prevention (CDC) and the State of Florida visitation regulations.

WillowBrooke® Court and OakBridge® Terrace will facilitate visitation in a variety of ways such as in resident rooms, dedicated visitation spaces and outdoors based on the community’s structure and residents' needs. Visits will be conducted with an adequate degree of privacy.

WillowBrooke® Court and OakBridge® Terrace will abide by and enforce the core principles of infection control consistent with the Centers for Disease Control and Prevention (CDC) guidance for nursing homes, which includes the following:

- Screening of all persons entering the community for signs and symptoms of COVID-19, and denial of entry of those with signs and symptoms, meet the criteria for quarantine or who have a positive test for COVID-19.
- Following the proper hand hygiene protocols (use of alcohol-based hand rub is preferred).
- Use of face covering or procedural mask (covering mouth and nose).
- Maintain physical distance of at least six feet between persons in accordance with CDC guidance.
- Follow instructional signage where posted throughout the community.
- Follow education provided on COVID-19 signs and symptoms, infection control precautions, use of personal protective equipment, hand hygiene and other applicable community practices.
- The community staff will perform frequent cleaning and disinfection of high touch surfaces in the community and designated visitation areas after each visit.
- Appropriate staff use of PPE (Procedural mask or N95 mask, gloves,
gown, face shield, goggles).

- The community will cohort residents effectively when appropriate and needed.
- The community will conduct resident and staff testing as required by state & federal guidelines. Visitors may be tested if in agreement but it is not a condition for visitation.

Note: The Licensed Administrator/designee will oversee that these core principles are adhered to at all times and staff adherence to the visitation policies and procedures. Visitors who do not follow or are unable to follow the core principles of COVID-19 infection prevention will not be permitted to visit or will be requested to leave the premises. The staff will monitor for any visitors having difficulty adhering to the core principles of COVID-19 infection prevention and will take appropriate action to educate and or to request that the visitor leaves the premises.

Outdoor Visitation

Outdoor visits pose a lower risk of transmission due to increased space and airflow, therefore outdoor visitation remains the preferred method of visitation, when the resident and/or visitor are not fully vaccinated against COVID-19, as weather permits.

Indoor Visitation

Indoor visitation will be accommodated at all times in WillowBrooke® Court and OakBridge® Terrace for all residents, regardless of vaccination status of the resident or visitor. There is no limit on the number of visitors that a resident can have at one time, however visits will be conducted in a manner that adheres to the core principles of COVID-19 infection prevention and does not increase the risk to other residents. Visitors are not required to schedule a visit appointment and there is no limit on the length of time of the visit.

During indoor visitation, visitor movement in the building will be limited and will be directed only to the resident’s room or designated visitation area. Physical distancing will be maintained throughout peak times of visitation and large gatherings will be avoided where physical distancing cannot be supported.

If the resident and their visitor(s) are fully vaccinated and the resident is not moderately or severely immunocompromised, they may choose not to wear face coverings or masks and to have physical contact. However, visitors will wear face coverings or masks around other residents or healthcare personnel, regardless of vaccination status.
Visits may take place in a resident’s room unless they share the room with a roommate who is unvaccinated or is immunocompromised. In this case, the visit will take place in a designated visiting area other than the resident’s room.

Residents who are on transmission-based precautions (TBP) or quarantine may receive visitors after the visitor is made aware of the potential risk of visiting and agrees to the necessary PPE and infection prevention precautions to be taken.

Indoor Visitation during an Outbreak Investigation

When a new case of COVID-19 among residents or staff is identified, the community will immediately begin outbreak testing. Visitors are still permitted in the community after being made aware of the potential risk of visiting during an outbreak investigation and agree to adhere to the core principles of infection prevention and the necessary PPE to be worn.

If residents or their representatives chooses to have a visit during an outbreak investigation, a face covering or mask is to be worn at all times during the visit, regardless of their vaccination status and the visit shall occur only in the resident’s room, unless disallowed due to contraindications concerning a resident’s roommate.

Designation of and in person Visitation by an Essential Caregiver

Each resident may designate a family member, friend, guardian or other person as an “essential caregiver”. This essential caregiver is allowed to visit the resident for at least 2 hours daily in addition to any time authorized. A resident has the right to decline designation of an essential caregiver.

Covid-19 Testing and Vaccination of Visitors

WillowBrooke® Court and Oakbridge® Terrace will encourage testing of visitors during times the county community transmission rate is at the substantial or high level. However, visitors are not required to test or show proof of having tested in order to visit a resident.

Special Circumstances Requiring In Person Visitation

The community shall allow in-person visitation in all of the following circumstances, unless the resident objects:

- End of Life situations.
• With a resident who is struggling with a change in environment and the lack of in-person family support.
• With a resident experiencing emotional distress or is grieving a loss.
• With a resident who is in the process of making a major medical decision.
• With a resident who needs cueing or encouragement to eat or drink.
• With a resident who used to talk and interact with others who is now seldom speaking.
• When a resident is making one or more major medical decisions.

This policy will be updated as regulatory guidance is provided by CMS.

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